



# AUSTRALIAN POLAR SERVICE RETURN FORM

We recommend you to mail in the complete unit (receiver and transmitter).  
**Warranty claims can only be considered if the purchase receipt is presented.**

**Personal information:**

Surname: \_\_\_\_\_  
First name: \_\_\_\_\_  
Return Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Post code: \_\_\_\_\_  
Suburb/City: \_\_\_\_\_  
Daytime Ph#: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
  
Polar product: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

**Payment details:**

I authorize work to be carried out up to the amount of AUD\$ \_\_\_\_\_

**Payment method:**

VISA  
 MasterCard

Credit card number: \_\_\_\_\_  
Valid from date: \_\_\_\_\_  
Expiry date: \_\_\_\_\_  
3 digit security number: \_\_\_\_\_  
(on back of card)  
Card holder's name: \_\_\_\_\_

Card holder's signature: \_\_\_\_\_

**Package contents sent:** (serial number if available)

Wrist unit/receiver: \_\_\_\_\_  
 Transmitter/  
WearLink \_\_\_\_\_  
 Strap \_\_\_\_\_  
 Sensors: \_\_\_\_\_  
 Other parts: \_\_\_\_\_  
  
 Proof of purchase / receipt (essential for warranty claims)  
 I have gone through the troubleshooting checklist

If you prefer not to enclose your credit card details, please ensure you have included your daytime phone number or email address so you can be easily contacted for payment.  
Note: By authorising a maximum amount for the work performed and providing payment details will assist in a faster return of your repair. If the repair will exceed this maximum amount, you will be contacted be proceeding.

Problem description and comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Mailing instructions:**

1. Make sure the wrist unit/receiver and transmitter are securely packed. We recommend using the original Polar case/package or bubble wrap the components to prevent any possible damage.
2. We recommend that you check with your local post office for a secure method of mailing.
3. Make sure that your have completed the service return form with your name, address and product details.
4. Please also clearly print your name and address on the outside of the package.
5. Check that you have enclosed all essential parts. Polar service will do an inspection on the entire product.

**Service address:**

Fitness Maintenance  
PO Box 7178  
Hutt Street  
South Australia 5000

Tel no: +61 (8) 8271 8211  
Fax no: +61 (8) 8271 8233  
Email: [service@fitnessmaintenance.com.au](mailto:service@fitnessmaintenance.com.au)